

Rapid Rehousing Housing (RRH) Quarterly Scorecard

AGENCY NAME:	
PROJECT NAME:	RRH
REPORTING PERIOD:	

Scorecard Summary

Rating Category	Maximum Points	Project Score <i>(This section auto-populates as card is completed)</i>
1. HMIS Data Quality	34	0
2. Project Performance	66	0
Total Points	100	0

The purpose of this scorecard is to provide a tool for measuring HUD Project performance during the CoC competitive application process, and to track Project performance on a quarterly basis. Scores are generated from reports using ServicePoint, the local HMIS database. Agencies using a comparable database must provide the CoC HMIS Lead documentation on how all data generated follows and matches the same reporting logic.

1. Overview of HMIS Data Quality Questions

► HMIS participation and data quality are priorities for both NWCEH and the U.S. Department of Housing and Urban Development (HUD). Accurate, complete and timely data is crucial to determine whether projects are contributing to ending homelessness.

2: Overview of Project Performance Questions

- ▶ Achieving program outcomes is crucial to ensure programs are ending homelessness for their clients.
- ▶ Assessing and monitoring project outcomes is also necessary to understand a program's rate of success and their contribution to meeting performance goals at the CoC level.

2: Scorecard Comments

- ▶ Use this space after completing scorecard to write any comments on your score.

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
1: HMIS Data Quality						
1.1	<p>Data Completeness The CoC is monitored by HUD for HMIS data quality including completeness.</p> <p><i>What is the projects' percentage of completed values on all HUD required data elements</i></p>	<p>ServicePoint > ART > Public Folder > Art Gallery Reports and Resources> Art Gallery Reports> 0252 Data Completeness Report Card (EE) v18> Tab A - Overall Percentage</p>		<p><i>Percentage of Completed Values</i></p> <ul style="list-style-type: none"> • 99%-100% → 10 pts • 97%-98% → 8 pts • 95%-96% → 6 pts 	10	
1.2	<p>Timely APR Submission Timely submission of APRs to HUD is important for the CoC as it impacts its CoC funding.</p> <p><i>Did your project submit the last applicable APR within the required period, that is within 90 days of the end of your</i></p>	<p>To calculate, subtract the <i>Submission Date</i> minus the <i>End of the Operating Year</i></p> <p>NWCEH will verify submission date in Sage.</p>		<p><i>Timely APR Submission</i></p> <ul style="list-style-type: none"> • APR submitted on time → 6 pts • APR not submitted on time → 0 pts 	6	

<p>1.3</p>	<p>Timeliness of Data Entry - Project Entry The CoC and CoC-funded projects are monitored by HUD for data quality including timeliness in HMIS. HMIS Policies and Procedures require data to be input within 3 days of interaction with a client.</p> <p><i>What % of entries were created in 3 days or less during the reporting period?</i></p>	<p>To calculate Rate of Timely Data Entry: 1. (# of Start Records in 3 days or less)/(Total # Start Records)</p> <p>To calculate 1: ServicePoint > Reports > CoC APR , or CoC CAPER > <u>6e Data Quality: Timeliness</u> > Number of Project Start Records</p>		<p><i>Rate of Timely Data Entry = Project Entries:</i></p> <ul style="list-style-type: none"> • 91% - 100% → 6 pts • 81% - 90% → 4 pts • 71% - 80% → 2 pts 	<p>6</p>	
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<p>1.4</p>	<p>Timeliness of Data Entry - Project Exit The CoC and CoC-funded projects are monitored by HUD for data quality including timeliness in HMIS. HMIS Policies and Procedures require data to be input within 6 days of interaction with a client.</p> <p><i>What % of exits were created in 6 days or less during the reporting period?</i></p>	<p>To calculate Rate of Timely Data Entry: 1. (# of Exit Records in 6 days or less)/(Total # Exit Records)</p> <p>To calculate 1: ServicePoint > Reports > CoC APR , or CoC CAPER> 6e Data Quality: Timeliness > Number of Project Exit Records</p>		<p>Rate of Timely Data Entry - Project Exits:</p> <ul style="list-style-type: none"> • 91% - 100% → 6 pts • 81% - 90% → 4 pts • 71% - 80% → 2 pts 	<p>6</p>	
<p>1.5</p>	<p>Timeliness of Data Entry: Annual Assessments HUD requires CoC-funded projects to complete Annual Assessments no more than 30 days before or after the anniversary of the client's Project Start Date.</p> <p><i>What percent of the Annual Assessments that were due during the reporting period were</i></p>	<p>ServicePoint > ART > Public Folder > Data Quality> Incongruity and Audit > Annual Review Audit Report v5- Calculate the percent of completed annual assessments</p>		<p><i>Percent of Annual Assessments Completed on Time</i></p> <ul style="list-style-type: none"> • 100% → 6 pts • 95%-99% → 4 pts • 85%-94% → 2 pts 	<p>6</p>	

				Total HMIS Data Quality	34	0
2: Project Performance						
2.1	<p>Successful Housing Placement from RRH Successful housing outcomes are one of the most important measures of program success.</p> <p><i>What is the percentage of persons that that exited to a permanent housing destination?</i></p>	ServicePoint > Reports > CoC APR , or CoC CAPER> 23c> Percentage of Total Persons Exiting to Positive Housing Destinations		<p><i>Successful Housing Placement from RRH</i></p> <ul style="list-style-type: none"> • 91%-100 % → 14 pts • 81%-90 % → 10 pts • 71%-80 % → 6 pt 	14	
2.2	<p>Returns to Homelessness Reducing returns to homelessness is one of the most important measures of program success..</p> <p><i>What is the percentage of persons returning to homelessness from RRH Project?</i></p>	ServicePoint > Reports > CoC APR , or CoC CAPER> 23c> Percentage of Total Persons Exiting to Temporary Destinations		<p><i>Returns to Homelessness</i></p> <ul style="list-style-type: none"> • 0%-9% → 12 pts • 10%-19% → 8 pts • 20%-29% → 4 pts 	12	

2.3	<p>Income Growth for Stayers</p> <p>Improving someone's access to financial resources is crucial to reducing the person's vulnerability to homelessness. HUD is encouraging CoCs to increase program participants' income through the NOFO and System Performance Measures.</p>	ServicePoint > Public Folder> SPMs (Modified)>SPM 0703		<p><i>Income Growth for Stayers</i></p> <ul style="list-style-type: none"> • 81% - 100% → 12 pts • 61% - 80% → 8 pts • 41% - 60% → 4 pt • 21% - 40% → 2 pt 	12	
2.4	<p>Income Growth for Leavers</p> <p>Improving someone's access to financial resources is crucial to reducing the person's vulnerability to homelessness. HUD is encouraging CoCs, through the NOFO and System Performance Measures, to increase program participants' income.</p>	ServicePoint > Public Folder> SPMs (Modified)>SPM 0703		<p><i>Income Growth for Leavers</i></p> <ul style="list-style-type: none"> • 81% - 100% → 12 pts • 61% - 80% → 8 pts • 41% - 60% → 4 pt • 21% - 40% → 2 pt 	12	

<p>2.6</p>	<p>Bed Utilization Rate</p> <p>Bed utilization is important to ensure we are fully utilizing our inventory. The CoC and individual projects are scored by HUD on this measure in the NOFA, with CoCs that have less than 85% bed utilization not receiving any points.</p> <p><i>What is the project's average bed utilization rate for the reporting period?</i></p>	<p>Bed utilization rate =</p> <ol style="list-style-type: none"> 1. [Average persons served per night] / 2. [the "total beds" reported in the Project Application] <p>To calculate 1: ServicePoint > Reports (not ART) > CoC APR > 7b - Point in Time Count of Persons on the Last Wednesday > Average the four point in times together to calculate the average number served > (January + April + July+ October) / 4 = Average Served</p> <p>2. "Total Beds" is the number of beds in the project's most recent Project Renewal Application to HUD. ECHO can provide you with this number if</p>		<p><i>Bed Utilization Rate</i></p> <ul style="list-style-type: none"> • 96-100 % → 8 pts • 91-95 % → 5 pts • 85-90 % → 3 pts 	<p>8</p>	
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2.7	<p>Low-barrier admission policies Low barrier admission policies are important to prevent screening out people for assistance because of perceived barriers to housing or services. Housing First practices are a requirement of all HUD CoC-funding recipients. The four components are:</p> <p>Income: Are participants screened out based on having too little or no income?</p> <p>Substance Use: Are participants screened out based on an active or history of substance use?</p> <p>Criminal Record: Are participants screened out based on having a criminal record - with exceptions for HUD-mandated restrictions?</p>	Refer to your housing program eligibility criteria-policies and procedures & answer accordingly. Please attach a copy of the program policy to this scorecard, indicating page where criteria is outlined.		<p><i>Low-barrier admission policies</i></p> <ul style="list-style-type: none"> • Program does not screen out on any of the criteria → 8 pts • Program screens out on any combination of the criteria→ 0 pts 	8	
Total for Section 2					66	0